

Sefton Corporate Learning Centre website accessibility statement

Sefton Corporate Learning Centre aims to provide information on this website that is accessible to all who use it. Our website accessibility statement outlines improvements we will make to ensure we achieve these aims.

The statement covers only this website and our e-forms while other Sefton Council websites linked to this site have their own accessibility statements.

What is an accessible website?

An accessible website can be used by everyone, regardless of their abilities or the method they choose to access it.

Is this website accessible?

Most of this website is accessible using a wide range of devices, but we know that the following issues currently exist when using the site:

- The message form on the homepage may be difficult for those with screen readers
- Screen readers have difficulty using the links on the site
- Some links need to be better distinguished to aid those with visual impairments
- More alternative text needed for media, inc. images, to aid those with blindness or visual impairment
- A small number of links do not explain their purpose, while one link title will often lead to different destinations, this can lead to screen reader software stopping
- PDFs on the site are often untitled, which is confusing for users with screen reading software
- Not all pages have clearly defined headings
- Contrast between text and background colour for headings and sub-headings, means it can be difficult for users with moderate visual impairments using the website

Feedback and contact information

Please contact us if you have an accessibility query including:

- if you are experiencing issues with accessing information or using the website
- if you find an accessibility problem not listed on this statement
- if you have positive feedback on the accessibility considerations made.

When you contact us there is a process in place that will acknowledge your contact, tell you who is dealing with it and give you a timescale by which you can expect a reply.

Get in touch by emailing training.services@sefton.gov.uk and we shall try to find an alternative for you.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) ([external link](#)).

Technical information about accessibility on this website

Sefton Corporate Learning Centre is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is not compliant with the [Web Content Accessibility Guidelines 2.1 AA standard](#). The non-accessible sections are listed below:

- 1.3.5 Identify Input Purpose: Identify the purpose of fields programmatically
- 1.4.3 Contrast (Minimum): Ensure text has sufficient contrast
- 1.4.4 Resize text: Ensure zoom to pinch is enabled
- 1.4.10 Reflow: Ensure pages don't scroll in two dimensions on small screens
- 2.4.7 Focus Visible: Ensure controls change appearance when they are selected

What we are doing to improve this website

The accessibility issues listed above are development and design issues that will be fixed with the planned redesign of this website, which will be programmed following accessibility guidelines to be compliant with AA criteria and wherever possible, WCAG AAA criteria.

Disproportionate burden

The redesign of the Sefton Corporate Learning Centre website is not feasible by September 23.

Preparation for this accessibility statement

This statement was first prepared on September 22nd, 2020

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